

HUMBOLDT TELEPHONE COMPANY

A Division of OREGON-IDAHO UTILITIES, INC.

1023 N. HORTON STREET
P.O. Box 1850
Nampa, Idaho 83653

Telephone
(208) 461-4900
Facsimile
(208) 461-7896

October 15, 2013

VIA ECFS
Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
9300 East Hampton Dr.
Capitol Heights, MD. 20743

RE: CONFIDENTIAL FINANCIAL INFORMATION - SUBJECT TO PROTECTIVE ORDER IN WC DOCKET NOS.
10-90, 07-135, 05-337, 03-109, CC DOCKET NOS. 01-92, 96-45, GN DOCKET NO. 09-51, WT DOCKET
NO. 10-208, BEFORE THE FEDERAL COMMUNICATIONS COMMISSION.

Oregon-Idaho Utilities, Inc. dba Humboldt Telephone Company (HTC) is a privately held rate-of-return rural wireline carrier receiving high-cost support in the State of Nevada under Study Area Code 553304. HTC has electronically submitted our Form 481 filing for our Study Area Code 553304. This information is being filed in compliance with 47 CFR § 54.313(f)(2) and should be filed in WC Docket No. 10-90.

As specified in the Protective Order issued on November 16, 2012 by the Commission, a copy of the redacted confidential information is being filed with the electronically filed version of the report. Two copies of the non-redacted confidential information are being filed simultaneously by overnight delivery. Each page where confidential information has been omitted in this filing has been marked CONFIDENTIAL and "REDACTED - FOR PUBLIC INSPECTION".

If you have questions or need further information, please call me at (208) 461-4900 or you may contact me by e-mail at doug.musgrave@oiutelecom.net.

Sincerely,



Douglas N. Musgrave
Manager
Oregon-Idaho Utilities, Inc. dba Humboldt Telephone Company

Enclosure

CC: Mr. Charles Tyler, Telecommunications Access Policy Division, Wireline Competition Bureau, Federal Communications Commission, 445 12th Street, SW, Room 5-A452, Washington, DC. 20554

**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**

 FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010> Study Area Code	553304
<015> Study Area Name	HUMBOLDT TEL CO
<020> Program Year	2014
<030> Contact Name: Person USAC should contact with questions about this data	Doug Musgrave
<035> Contact Telephone Number: Number of the person identified in data line <030>	208-461-7802
<039> Contact Email Address: Email of the person identified in data line <030>	doug.musgrave@oiutelecom.net

ANNUAL REPORTING FOR ALL CARRIERS		54.313 Completion Required	54.422 Completion Required
<100> Service Quality Improvement Reporting	(complete attached worksheet)	<input checked="" type="checkbox"/>	
<200> Outage Reporting (voice)	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<210> <input checked="" type="checkbox"/> <-- check box if no outages to report			
<300> Unfulfilled Service Requests (voice)	0	<input checked="" type="checkbox"/>	
<310> Detail on Attempts (voice)	(attach descriptive document)		
<320> Unfulfilled Service Requests (broadband)			
<330> Detail on Attempts (broadband)	(attach descriptive document)		
<400> Number of Complaints per 1,000 customers (voice)		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<410> Fixed	0.0		
<420> Mobile			
<430> Number of Complaints per 1,000 customers (broadband)			
<440> Fixed			
<450> Mobile			
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<510> 553304NV510	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<600> Functionality in Emergency Situations	(check to indicate certification)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<610> 553304NV610	(attach descriptive document)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<700> Company Price Offerings (voice)	(complete attached worksheet)		
<710> Company Price Offerings (broadband)	(complete attached worksheet)		
<800> Operating Companies and Affiliates	(complete attached worksheet)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
<900> Tribal Land Offerings (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if yes, complete attached worksheet)	<input checked="" type="checkbox"/>	
<1000> Voice Services Rate Comparability	(check to indicate certification)		
<1010> <input type="checkbox"/>	(attach descriptive document)		
<1100> Terrestrial Backhaul (Y/N)? <input checked="" type="radio"/> <input type="radio"/>	(if not, check to indicate certification)	<input checked="" type="checkbox"/>	
<1110>	(complete attached worksheet)		
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)		<input checked="" type="checkbox"/>

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000>	(check to indicate certification)		
<2005>	(complete attached worksheet)		

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000>	(check to indicate certification)	<input checked="" type="checkbox"/>	
<3005>	(complete attached worksheet)	<input checked="" type="checkbox"/>	

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	553304
<015>	Study Area Name	HUMBOLDT TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035>	Contact Telephone Number - Number of person identified in data line <030>	208-461-7802
<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@ciuteleccm.net
<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

- <112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
 <114> Report how much universal service (USF) support was received
 <115> How (USF) was used to improve service quality
 <116> How (USF) was used to improve service coverage
 <117> How (USF) was used to improve service capacity
 <118> Provide an explanation of network improvement targets not met in the prior calendar year.

<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

[illegible]

<701>	Residential Local Service Charge Effective Date	1/1/2013
<702>	Single State-wide Residential Local Service Charge	

-- See attached worksheet

(710) Broadband Price Offerings
Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code	553304
-----------------------	--------

<015>	Study Area Name	HUMBOLDT TEL CO
-------	-----------------	-----------------

<020> Program Year	2014
--------------------	------

<030> Contact Name - Person USAC should contact regarding this data	Doug Musgrave
---	---------------

<035>	Contact Telephone Number - Number of person identified in data line <030>	208-461-7802
-------	---	--------------

<039> Contact Email Address - Email Address of person identified in data line <030> doug.musgrave@oiutecom.net

[illegible]

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	553304
<015>	Study Area Name	HUMBOLDT TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035>	Contact Telephone Number - Number of person identified in data line <030>	208-461-7802
<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@ciutelecom.net
<810>	Reporting Carrier	Humboldt Telephone Company
<811>	Holding Company	Robinson Communications Corp.
<812>	Operating Company	Oregon-Idaho Utilities, Inc.

[illegible]

(900) Tribal Lands Reporting
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	553304
<015>	Study Area Name	HUMBOLDT TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035>	Contact Telephone Number - Number of person identified in data line <030>	208-461-7802
<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@oiutelecom.net

<910> Tribal Land(s) on which ETC Serves Port McDermitt Shoshone-Paiute Tribe


<920> Tribal Government Engagement Obligation

553304NV920

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes,No, NA)
Yes

Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	553304
<015>	Study Area Name	HUMBOLDT TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035>	Contact Telephone Number - Number of person identified in data line <030>	208-461-7802
<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@ciutelecom.net

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) ☐

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

<010>	Study Area Code	553304
<015>	Study Area Name	HUMBOLDT TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035>	Contact Telephone Number - Number of person identified in data line <030>	208-461-7802
<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@iutelecom.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

553304nv1210

Name of attached document (.pdf)

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

(2000) Price Cap Carrier Additional Documentation**Data Collection Form***Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers*

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	553304
<015>	Study Area Name	HUMBOLDT TEL CO
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035>	Contact Telephone Number - Number of person identified in data line <030>	208-461-7802
<039>	Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@oiutelecom.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification {47 CFR § 54.313(b)(1)}
- <2011> 3rd Year Certification {47 CFR § 54.313(b)(2)}

☐
☐
Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

- <2012> 2013 Frozen Support Certification
- <2013> 2014 Frozen Support Certification
- <2014> 2015 Frozen Support Certification
- <2015> 2016 and future Frozen Support Certification

☐
☐
☐
☐
Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

- <2016> Certification Support Used to Build Broadband

☐
Connect America Phase II Reporting {47 CFR § 54.313(e)}

- <2017> 3rd year Broadband Service Certification
- <2018> 5th year Broadband Service Certification
- <2019> Interim Progress Certification
- <2020> Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(iii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.
- <2021> Interim Progress Community Anchor Institutions

☐
☐
☐
☐

Name of Attached Document Listing Required Information

(3000) Rate Of Return Carrier Additional Documentation

Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010> Study Area Code	553304
<015> Study Area Name	HUMBOLDT TEL CO
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035> Contact Telephone Number - Number of person identified in data line <030>	208-461-7802
<039> Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@ciutelecom.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan

(3010) Milestone Certification (47 CFR § 54.313(f)(1)(i)) Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	<input type="checkbox"/>
(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	Name of Attached Document Listing Required Information	<input checked="" type="checkbox"/> (Yes/No)
(3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))		<input checked="" type="checkbox"/> (Yes/No)
(3014) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:		<input checked="" type="checkbox"/>
(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input checked="" type="checkbox"/>
(3016) PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>
(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	553304.rv3017
(3018) If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains :		<input type="checkbox"/> (Yes/No)
(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications		<input type="checkbox"/>
(3020) PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,		<input type="checkbox"/>
(3022) Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3023) Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3024) PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3025) Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	553304
<015> Study Area Name	HUMBOLDT TEL CO
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035> Contact Telephone Number - Number of person identified in data line <030>	208-461-7802
<039> Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@ciutelecom.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	HUMBOLDT TEL CO
Signature of Authorized Officer:	CERTIFIED ONLINE Date
Printed name of Authorized Officer:	Doug Musgrave
Title or position of Authorized Officer:	Manager
Telephone number of Authorized Officer:	(208) 461-7802
Study Area Code of Reporting Carrier:	553304 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
---	--

<010> Study Area Code	553304
<015> Study Area Name	HUMBOLDT TEL CO
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Doug Musgrave
<035> Contact Telephone Number - Number of person identified in data line <030>	208 461 7802
<039> Contact Email Address - Email Address of person identified in data line <030>	doug.musgrave@oiutelecom.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	
Name of Authorized Agent or Employee of Agent:	
Signature of Authorized Agent or Employee of Agent:	Date:
Printed name of Authorized Agent or Employee of Agent:	
Title or position of Authorized Agent or Employee of Agent:	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

Line 510 Service Quality Standards & Consumer Protection Rules Compliance

Oregon-Idaho Utilities, Inc. dba Humboldt Telephone Company complies with the applicable service quality regulations in the State of Nevada as defined under Nevada Administrative Codes. Supervisory personnel periodically monitor activities and information about customer service orders and trouble reports in these states to insure service quality standards are being followed. Frequent interaction between supervisory staff, field staff, and customer service staff helps to insure that each employee understands their role in following these standards.

Oregon-Idaho Utilities, Inc. dba Humboldt Telephone Company complies with all applicable requirements on consumer protection rules including Nevada Administrative Code, 47 CFR Part 64 Subpart U, Customer Proprietary Network Information, and the Federal Trade Commission Red Flag Rules. Employee training is held yearly on the requirements of each of the above as well as general training on disclosure of customer information to unauthorized parties. Supervisory personnel periodically monitor the activities of field and customer service personnel for compliance.

Line 610 Functionality in Emergency Situations Description

Oregon-Idaho Utilities, Inc. dba Humboldt Telephone Company has engineered our communications network to remain functional in emergency situations as required by applicable state and federal regulations. Main Central office sites have emergency power generators that run automatically in the event of a commercial power loss. In addition, these sites have battery backup which will allow them to remain functional in the event of a loss of generator power. Second tier remote switch sites and remote concentrator sites have battery backup to continue operation in the event of a commercial power loss and the company has an inventory of portable generators which can be manually deployed to remain operational during extended commercial power loss events. Our class 5 switch and second tier remote sites have emergency stand alone capabilities to continue operation during an isolation event. All main switch, second tier remote switch, and remote concentrator sites have redundant transport paths allowing them to re-route traffic in the event of an emergency.

All switching, concentrator and transport equipment have redundant critical systems to continue operation during an internal card failure. We maintain a Rural Utilities Service recommended standard set of spare cards and parts in house for all mission critical systems. Routine maintenance is conducted on all mission critical systems. We also have an automated alarm monitor system in place that alerts company personnel of system malfunctions 24 hours a day, 7 days per week, 365 days per year. Our network was engineered to exceed generally accepted traffic handling standards within the industry to assure continued operation during traffic spikes and during busy hour and busy day events.

The Tribal Engagement Activities of
Oregon-Idaho Utilities, Inc. dba Humboldt Telephone Company
Within our Northern Nevada Serving Area

Held November 01, 2012

With Members of the Fort McDermitt Shoshone-Paiute Tribal Council

HUMBOLDT TELEPHONE COMPANY

JEFFREY F. BECK
President
510/338-4621
jbeck@or-id.com

ALISON R. BECK
Manager - Regulatory and External Affairs
510/338-4622
abeck@or-id.com

October 12, 2012

Chairman Billy A. Bell
Fort McDermitt Paiute and Shoshone Tribe
P.O. Box 457
McDermitt, NV 89421

Re: Humboldt/Tribal Engagement Conference

Dear Chairman Bell:

By way of introduction, I am Jeff Beck, and I serve as President of Humboldt Telephone Company and Oregon-Idaho Utilities, Inc.

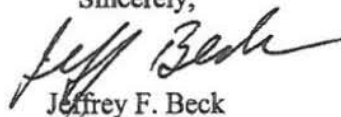
I would like to arrange a meeting with you to discuss service and planning issues affecting our telephone service and broadband access service to your tribe and its members. The subjects to be covered in the meeting were set forth in an order issued last November by the Federal Communications Commission (FCC) that required telephone companies such as Humboldt to "meaningfully engage" tribal governments within their service areas on subjects including service needs and facilities deployment, feasibility and sustainability of service plans, marketing in a culturally sensitive manner, land use and right of way issues, and business and licensing requirements.

Under the terms of the FCC Order, we are to engage in these discussions on an annual basis, and the initial set of meetings are to be concluded by December 31 of this year. I propose that we meet to assess these requirements and to plan for a subsequent meeting to further consider the subjects we review in the initial meeting. I am available to meet at the tribal office in McDermitt or in Boise, Winnemucca, or Reno, depending on your preference. I am available on any Friday or Monday through the end of October. If our meeting is at the tribal office, I suggest it start at 1:00 pm, to allow for my travel. If we meet at another location, we could meet in the morning.

Please let me know of your availability for such a meeting. The most efficient way to arrange the meeting would be via e-mail or telephone. My e-mail address is jbeck@or-id.com, my office phone is 510/338-4621, and my mobile is 510/220-6553.

I look forward to hearing from you and engaging in these important discussions.

Sincerely,



Jeffrey F. Beck

Doug Musgrave

From: Jeff Beck [jbeck@or-id.com]
Sent: Tuesday, October 23, 2012 1:08 PM
To: Ryan Clark; Doug Musgrave; Justin Perez; kandiss limbaugh
Cc: Alison Beck; jbeck@or-id.com
Subject: FW: Meeting November 1
Attachments: Chmn Bell Letter.pdf

Folks – When I called the tribe office to follow up the request for a meeting with Chairman Bell in my letter of October 12, I learned that he is no longer the chairman, as of last Friday. I was referred to Maxine Smart, who is the vice-chairman. She suggested that the meeting could be scheduled after a meeting of the tribal council set for November 13, but I said this would not leave enough time to follow up on the first meeting. She was fine with that, and we have scheduled a meeting for November 1 at 1:00 pm at the tribal office.

I will probably come up the morning of October 31 (wearing a scary mask) and plan to drive down the morning of the 1st and return to Boise the morning of 11/2. I will probably come by the office at noon or so on the 31st, depending on who is where.

jfb

From: Jeff Beck [mailto:jbeck@or-id.com]
Sent: Tuesday, October 23, 2012 11:58 AM
To: 'maxine.smart@fmpst.org'
Cc: Alison Beck; jbeck@or-id.com
Subject: Meeting November 1

Dear Ms. Smart – As we discussed today, I will be in your office for a meeting on November 1 at 1:00 pm to discuss the matters described in my letter to Chairman Bell of October 12, 2012. A copy of this letter is attached. If you need to contact me in advance of the meeting, please call or e-mail as shown below.

Thank you for scheduling this meeting.

Jeff Beck
510/338-4621
Mobile 510/220-6553
jbeck@or-id.com

Tribal Engagement activities of Oregon-Idaho Utilities, Inc. dba Humboldt Telephone Company

A Meeting was held on November 01, 2012 in the Tribal Offices at the Fort McDermitt Reservation outside McDermitt, Nevada. Attending were Maxine Smart acting chairman and council member Dwayne Masters representing the Shoshone-Paiute Tribe at Fort McDermitt and Jeff Beck and Kandiss Limbaugh representing Oregon-Idaho Utilities dba Humboldt Telephone Company (HTC). The meeting was an opportunity for a face-to-face discussion with representatives of the tribe so that HTC could obtain information vital for needs assessment and deployment planning and to address the tribal engagement obligations required by the FCC in the USF/ICC Transformation Order.

HTC's objective for the day was to determine whether the tribe felt we were meeting their current wireline communications needs on the reservation. HTC representatives left the meeting with the general feeling that tribal leaders were satisfied with the service and quality provided by HTC to communications customers within the reservation. In so much as the meeting was the initial engagement meeting between the company and the tribe we feel the meeting was successful. Attached is a brief summary of the meeting from one of the HTC attendees.

HTC acquired facilities and operation of the McDermitt Nevada Exchange in 1995 from Nevada Bell. This assumption included ownership of the facilities used in serving the Fort McDermitt reservation. After acquiring the serving area, HTC asked for and received tribal authorization as a telecommunications carrier on the Fort McDermitt Reservation from the Fort McDermitt Shoshone-Paiute Tribe. Since then, HTC has engineered, permitted, and constructed a complete re-build of telecommunications facilities on the Fort McDermitt Reservation. In permitting this construction HTC worked with Tribal representatives, the Bureau of Indian Affairs, and the BLM in obtaining rights-of-way. HTC followed all instructions given us by the appropriate permitting authorities relating to rights of way processes, land use permitting, facilities siting, environmental reviews, and cultural preservation.

The construction of the reservation facilities were a part of our larger re-build of the entire HTC serving area in Northern Nevada that was completed in 2005. This rebuild was financed through low interest loans to HTC from the USDA Rural Utilities Service. This re-build focused on deploying fiber optic cables between our central office buildings and other strategic hubs locations and deep within the HTC network to remote subscriber concentrators creating a high speed backbone in our serving area. The use of fiber optics to remote concentrator cabinets served to shorten metallic cable "loops" to customer premises which improved the reliability, quality and bandwidth carrying capabilities in the HTC network. In addition, central offices, hubs, and electronic remote concentrator cabinets were strategically located near anchor institutions and installations wherever possible. These anchor institutions included schools, state and federal government installations, medical office facilities, post offices, community centers, and business hubs. Where there were none of these anchor institutions present, HTC located the concentrator hubs to provide the greatest benefit to our residential customers.

On the Fort McDermitt Reservation HTC located a fiber concentrator near the tribal office building, medical facilities, and other tribal government institutions. This concentrator also serves the eastern half of the general population of the reservation. HTC also strategically located a second fiber optic concentrator in the west half of reservation to provide similar benefit to the populace of the western part of the reservation. The placement of the fiber optic cables, copper twisted pair metallic cables and electronic multifunction carrier/DSLAM equipment enable HTC to provide access to voice telephone service, and Special Access Services throughout the reservation even through to the current day. In January of 2007, HTC began offering broadband ADSL service throughout the inhabited portions of the

reservation. Since broadband was introduced by HTC within the reservation, HTC has expanded our broadband capabilities and now offers speeds of 6 Mbps downstream and 1 Mbps upstream throughout the inhabited portions of the reservation.

The feasibility of providing advanced communications services on the reservation is not in question. HTC is currently providing those services on the reservation today. The capability of HTC to sustain this network both in Northern Nevada and on reservation lands is not so clear. The facilities constructed provide fiber optics cable deep enough within the HTC network that we should be able to readily adopt future technologies. From a technical standpoint, the plant is sustainable for the foreseeable future. However, recent pressures by the FCC to reduce Universal service Fund Support to independent local exchange carriers like HTC have made it difficult for us to obtain capital for the construction of new plant. If this trend continues it is unclear whether HTC will have the capability to construct future improvements necessary to sustain our current service capability and quality levels. Based upon our experience, the costs of permitting on federal lands, including BLM, Forrester Service and reservation lands, is increasing. In the end the sustainability of HTC's facilities on the reservation and in Northern Nevada as a whole are dependent upon continued universal service support to independent local exchange carriers, the availability of capital at a reasonable cost to construct new facilities, and the reasonable permitting costs on federal lands.

To remain relevant as communication providers for our customers requires many actions. These actions include listening to the needs of our customers so that we may adapt our services to provide the most benefit. We must continually explore, test and implement technology which will improve and update our service offerings in a cost effective manner. We should effectively communicate our needs as a small scale service provider of last resort with the appropriate state and federal representatives and regulatory bodies through personal efforts and the efforts of the trade associations and consultants which serve us. This is not a comprehensive list and thorough discussion of all actions HTC needs to take to obtain our goals. Instead we consider it a first step in our progression to meet those goals. In summation, Humboldt Telephone Company believes that we are meeting the needs of the Fort McDermitt Shoshone-Paiute Tribe and all of our customers in our Northern Nevada Serving area at present. To continue our effectiveness going forward will no doubt be a dynamic process.

HUMBOLDT TELEPHONE COMPANY

A Division of OREGON-IDAHO UTILITIES, INC.

1023 N. HORTON STREET
P.O. Box 1850
Nampa, Idaho 83653

Telephone
(208) 461-4900
Facsimile
(208) 461-7896


November 02, 2012

RE: Brief summary of Oregon-Idaho Utilities, Inc. dba Humboldt Telephone Company on Tribal Engagement with the Fort McDermitt Shoshone-Paiute Tribe November 01, 2012.

Our meeting was scheduled with the Tribe for 1:00pm pacific time on November 01, 2012 at the Fort McDermitt Tribal offices. Mr. Jeff Beck and I arrived a little before noon. Tribal representatives agreed to move the meeting up a little to accommodate our early arrival. The purpose of our meeting was to discuss those topics required of us by the FCC in relation to the USF/ICC Transformation order. Primarily our concern was that our service offerings and the facilities we used to provide them were adequate to meet the communications needs of the population on the reservation. Attending for the tribe were Maxine Smart, acting Chair of the Tribal Council and Dwayne Masters council member.

Chairman Smart indicated in the meeting that our service appeared to her to be meeting their needs adequately and that it was an improvement over the service that was supplied by our predecessor Nevada Bell. She further explained that they appreciated our broadband service and were exploring it for possible use for video conferencing and to assist in medical and tribal court needs. We inquired about ways we could improve our contact with tribal members and Chairman Smart was not aware of any changes necessary in our procedures. We left the meeting feeling that what we were doing was working well enough that no immediate changes were required.

Sincerely,



Kandiss Limbaugh

Line (1210) – Terms & Conditions of Voice Telephony Lifeline Plans

Humboldt Telephone Company does not have any service offerings specific to low income subscribers. Discounts to local service rates are available to qualified low income subscribers through the lifeline assistance program. Humboldt Telephone Company offers flat rate local service that includes unlimited calling within the defined local calling area, with access to 911 service, operator services, directory assistance, and Interexchange carriers. Humboldt Telephone Company does not offer toll service to our subscribers.

The below media ad was printed on a quarterly basis in The Humboldt Sun during 2012 informing the public, including those eligible for Lifeline, the availability of Humboldt Telephone Company's telephone service.

HUMBOLDT TELEPHONE COMPANY



Wishes to inform the public of the availability of its telephone services, which are offered in the rural portions of Humboldt County and the Midas area of Elko County.

Humboldt Telephone's local service area includes the exchanges of Denio (prefix 775/941), Desert Valley (775/859), McDermitt (775/532), Midas (775/529), Orovada (775/272), Paradise Valley (775/578), and Quinn, Oregon (541/522). Monthly service rates within these areas are:

\$10.00 plus \$6.50 federal end user charges for residential service, and

\$20.00 plus \$6.50 federal end user charge for single-line business service.

These rates include unlimited local calling within the Humboldt Telephone Company service area. The local service offering includes single party touchtone service; access to 911 services, operator services, and directory assistance; and access to the interexchange carrier of the customer's choice.

A lifeline service discount of \$11.10 monthly is available to low income persons, including those enrolled in most public assistance programs. Eligible residents of tribal lands may subscribe to service at a \$0.00 monthly rate. Lifeline customers may receive toll call blocking service without charge, and eligible residents of tribal lands may also receive a 50% discount on service installation charges.

For information on our services, including lifeline eligibility, or to place an order for service, contact the Humboldt Telephone Company business office at:

(800) 847-5302

CONFIDENTIAL

REDACTED – FOR PUBLIC INSPECTION

CONFIDENTIAL

REDACTED – FOR PUBLIC INSPECTION

CONFIDENTIAL

REDACTED – FOR PUBLIC INSPECTION

CONFIDENTIAL

REDACTED – FOR PUBLIC INSPECTION

CONFIDENTIAL

REDACTED – FOR PUBLIC INSPECTION

CONFIDENTIAL

REDACTED – FOR PUBLIC INSPECTION